



Place your order—faster

Ready to place an order? Follow these tips for a speedy transaction.

Delivery details

Have your billing and shipping address information ready before you place your order online or by phone.

Take note

When choosing items you wish to purchase, note the product code, product name, color, size, and quantity. (See grid below.)

Plan your preferred way to pay

Have your gift certificate, gift card, or credit card ready before you place your order. We accept: **American Express, MasterCard, Discover/Novus, and Visa.** Sorry, we cannot accept checks or money orders for Web or phone orders. You must be at least 18 years old to order.

Click, call, or mail at your convenience

Visit americangirl.com any time of day; call **800-845-0005** from 6 a.m.–midnight Central Standard Time, seven days a week (holiday and summer hours subject to change); or mail to: PO Box 620190, Middleton, WI 53562-0190.

Product code	Product name	Color	Size	Qty.	Gift wrap (✓)	Price (ea.)	Subtotal

Shipping & processing fees

Add applicable sales tax, shipping & processing fees, and rush charges as shown below left.

Order total	Standard
Up to \$25	\$4.95
\$25.01 – \$75	\$7.95
\$75.01 – \$100	\$10.95
\$100.01 – \$125	\$13.95
\$125.01 – \$150	\$16.95
\$150.01 – \$200	\$19.95
\$200.01 – \$250	\$22.95
\$250.01 – \$300	\$25.95
\$300.01 +	\$28.95

Add \$5.95 for shipping to each additional address.

Rush shipping — Allow 1 additional day for processing. Sorry, not available for APO/FPO addresses.

2-day rush — Add \$15 to the standard shipping rates, plus \$10 for each item requiring a rush surcharge.

Next-day rush — Add \$20 to the standard shipping rates, plus \$20 for each item requiring a rush surcharge.

Standard mail to Canada — Add \$10 to the standard shipping rates.

Express mail to Canada — Add \$20 to the standard shipping rates, plus \$20 for each item requiring a rush surcharge.

Sales tax: We are required to collect applicable sales tax for deliveries to the following states: CA, GA, IL, MA, MN, NY, TX, and WI.

	Sizes	Height
X-Small	6	46
Small	7	50-52
	8	52-54
Medium	10	54-56
	12	56-58
Large	14	58-60
	16	60-62
X-Large	18	62-64
	20	64-66

	Sizes	Height
Small	3	37
	4	40
Medium	5	43
	6	46
Large	6X	48
	7	50-52

If you have questions about size or fit, call 800-845-0005.

Visit American Girl stores

Chicago • New York • Los Angeles
Atlanta • Dallas • Boston • Minneapolis

Our Promise

Our promise is to deliver premium, age-appropriate products, services, and experiences designed to celebrate the joys of girlhood today while inspiring girls to be their very best tomorrow.

Our Guarantee

We trust you are delighted with your purchase from American Girl. If for any reason you are not, we will promptly exchange or provide a merchandise credit for any returned product. A refund is available with your original proof of purchase from American Girl. Shipping and processing fees are non-refundable.

Questions and comments: Call 800-845-0005, e-mail service@americangirl.com, or write American Girl, Attn: Customer Service, P.O. Box 620497, Middleton, WI 53562-0497. All comments and suggestions become the property of American Girl.

For your information: We are not responsible for order delays resulting from checks with insufficient funds, declined credit cards, or orders submitted with insufficient information. Actual products may not be identical to items shown. Unless noted, dolls, outfits, and accessories are sold separately. Dolls cannot always be posed or hold accessories as shown. Special offers and discounts cannot be applied to previous purchases. Promotional or sale items are available while supplies last. No substitutions, please. We reserve the right to limit quantities or refuse orders for any reason. Some products are not featured in every catalogue, but may be available.

Shipping: Our goal is to ship your order as quickly as possible. Call or order online for estimated delivery times with standard shipping. To ensure delivery by a certain date, we recommend using guaranteed rush delivery. In most cases, we ship to P.O. Boxes, APOs/FPOs, US territories, Alaska, Hawaii, and Canada by First-Class Priority Mail. Delivery estimates to Canada are to Customs. Canadian recipients are responsible for taxes and duties on each shipment. Shipping and processing fees include the cost of processing your order, handling and packaging your products, and delivering them to the designated recipient(s). For international rates, e-mail us at cs.international@americangirl.com, fax 608-828-4790, or call 608-831-5210 from outside the US.

Returns and exchanges: Follow the instructions on the back of the packing slip enclosed with your order. Allow a minimum of two business days for your request to be processed upon receipt. An exchange or refund will be issued for the merchandise value. We do not accept returns COD.

Gift certificates/cards: Our gift certificates and gift cards may be redeemed by phone, by mail, online, and at all American Girl stores.

Gift wrap: Most products arrive in custom bags or gift boxes at no charge. We'll gift wrap your purchase for \$6 per item unless otherwise noted.

Mailing questions: To submit an address change, remove your name from our mailing list, or request that your name not be shared with other companies: e-mail service@americangirl.com, call 800-845-0005, or write: American Girl, Attn: MOP Dept., P.O. Box 620497, Middleton, WI 53562-0497. To remove your name from ALL mailing lists, write: Mail Preference Service, Direct Marketing Association, P.O. Box 643, Carmel, NY 10512-0643.

Mail orders: Visit americangirl.com/orderform for a downloadable order form, or send full billing and shipping address information, order information (see grid above), daytime phone number, and payment information (credit card number with expiration date, gift certificate, gift card, check, or money order) to: American Girl, MOP Dept., P.O. Box 620190, Middleton, WI 53562-0190. Checks are cleared electronically. Please do not send cash or purchase orders. If your payment method is a gift card, please download a printable order form online at americangirl.com/orderform.